



**Dear Guest,**

For your own comfort and safety, as well as other guests, please refer to our recommendations and best practices provided in the **ERICEIRA SOUL GUEST HOUSE** Regulation:

The accommodation in our guest house is regulated by the conditions described below and published on our website [www.ericerasoul.pt](http://www.ericerasoul.pt), and available in the rooms and reception.

**1. TIMETABLE**

CHECK IN: 14h00 / CHECK OUT: 12h00 (regardless of the guest's arrival time).

**Check-out after 12.00 is only possible after authorization has been received, which must be requested by 10:00 a.m.**

**2. BREAKFAST**

Served between 7.00 and 10.30. Breakfast is included in the room rate.

**3. IDENTIFICATION OF GUESTS**

It is mandatory at check-in to fill out the guest registration form, as well as submitting a valid original personal document with photo.

**4. BED AND BATH CLOTHING**

The change of the bed linen is made from 03 in 03 days and the bath linen from 02 in 02 days. Bed linen and towels can be changed at any time, if requested by the guest.

**5. DUTIES OF GUESTS**

- Maintain conduct consistent with the hotel's serene environment;
- Respect the hours and norms of the services offered;



- To inform the managers of any irregularities that have occurred for follow-up;
- To vacate the apartment until 12:00 noon, if a late check-out has not been requested and authorized;
- Use the goods of the guest house with care to avoid damages, such as ruining bed and bath linen, damaging electrical equipment, furniture and decorative objects or lighting. Any damage to these assets, will be charged in addition to the room rate and other expenses.

## 6. RESTRICTIONS

- Reservations and accommodation for children under 8 years. Young children must always be accompanied by legal guardians or by those appointed;
- To interfere, directly or indirectly, in the services of the Administration of the guest house;
- Host people beyond the limit allowed by the type of accommodation;
- To practice acts considered harmful and / or inadequate to morality and good manners;
- Smoking inside the restaurant, bedrooms, bathrooms and other indoor areas. Smoking is only allowed in the outside spaces of the guest house.
- Cooking in the rooms;
- The use of high volume sound after 10 pm;
- Use the pool before 9 am or after 9 pm;
- Dry clothes in the bedroom windows;
- The carrying and use of any type of object or substance legally prohibited or of any type of weapon;
- Practice sports in inappropriate places or that may endanger other guests;
- The use of toys in inappropriate places or that may cause damage to other guests;
- Be accompanied by pets of any kind;
- Take towels from the rooms and pool to the beach or use the bathroom towels in the pool;
- Leave glasses, bottles or other sharp objects in inappropriate places;
- Acquire in the guest house objects, products and food sold by street vendors;

## 7. SUPPORT AND INFORMATION

When you are walking or enjoying the common areas of the guest house, take good care of your belongings, such as cameras, mobile phones, backpacks, bags, etc. Never leave these objects unattended. The custody of these is solely the responsibility of the owner.

When you leave the room, make sure you have locked the windows and closed the door. Goods and valuables such as jewelry, watches, cameras, mobile phones, credit cards, identity, passport or money, must be safeguarded by the guest, being his sole responsibility.



**ERICEIRA SOUL GUEST HOUSE** is also not responsible for damage or theft of vehicles, nor for damages caused by nature's inclement weather and others, such as break-ins, fire, acts of vandalism, etc.

For any information regarding the city, services, tours, medical assistance, mechanics and suggestions, ask for support of the reception. We will be happy to help you.

It is not allowed to take bath linen or other objects owned by the guest house.

Any damages that may be caused to the property of the guest house, either by the owner of the lodging or his companions, will be regularized at the time of payment.

It is not allowed at any time to use sound equipment or instruments that disturb as well as loud conversations, shouting or other actions that threaten the tranquility, especially in the period between 10:00 and 7:00 am.

From 10:00 p.m., silence must be respected by all, except at internal hotel events, which will be informed to all guests.

Management may restrict or prohibit accommodation to anyone who improperly and in contravention of this regulation or transgress legal and moral standards. The management can also demand the evacuation of apartments whenever people are found drunk, potentially illegal activities or other behaviors contrary to morality and good manners.

Only children under 8 years of age can be accommodated if accompanied by the parents or legal guardian, proving the kinship or conditional documentary, or accompanied by a larger person, with the written authorization of the father, mother or Another legal guardian.

It is the responsibility of the legal guardian to ensure that children do not remain unaccompanied in the private areas (rooms) and common areas of the guest house.



**ERICEIRA SOUL GUEST HOUSE** will not be responsible for objects or values forgotten inside the vehicles in the parking lot is public, since it does not have private parking.

**ERICEIRA SOUL GUEST HOUSE** does not have lifeguards for swimming pools, so do not take responsibility for any problems that may occur, especially people who can not swim.

**The belongings of the lost or forgotten guests will be stored for a maximum of 3 months.**

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Other matters not provided for in these Regulations will be the responsibility of the Hotel Management. Complaints and suggestions, please contact the reception or send an email to [welcome@ericeirasoul.pt](mailto:welcome@ericeirasoul.pt).

Have a good time  
**ERICEIRA SOUL GUEST HOUSE**